

Curriculum Vitae

Mutlu ÖNDER, M.S. , PMP

PERSONAL DATA

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E-Mail: mutlu.onder@adesso.com.tr
Nationality: Turkish
Date of birth: 04.02.1979
Marital Status: Single
Military Obligations: Completed, August 2006
Languages: English (fluent), German (beginner),
Turkish (native)



WORK EXPERIENCE

07.2013-	<p>Adesso Türkiye - www.adesso.com.tr</p> <p>Head of Delivery, PMP</p> <p>adesso Turkey was found in August 2013 as a group company of adesso AG, providing IT consultancy services in Germany with 1500 + employees. Mainly delivering mobile projects, outsource services and nearshore services directly delivered to Germany.</p> <p>I worked in the foundation process of adesso Turkey to build up the delivery and business strategy, form the core delivery team. Currently I am leading the delivery team and working with large scale B2B integrated mobile projects done with Philip Morris International, MACFit, AvivaSA, Bosch and nearshore projects to Germany for Postbank , Deutsche Bank, Commerce Bank and perform business development activities.</p>
06.2009 – 05.2013	<p>Avea İletişim Hizmetleri A.Ş - www.avea.com.tr</p> <p>Project Manager , PMP – AVEA IT PMO</p>

Avea, the sole GSM 1800 mobile operator of Turkey has a nationwide customer base of 13.5 million 3000 employees Having roaming agreements with 664 operators in 202 countries

I was responsible from managing the major IT and Mobile Network projects planning, executing and delivering to Internal customers.

PROJECTS:

Project Name: Order Management Project

Project Time: 2 Years

Project Team : 50+

Vendors: Aksis, NTT Data, Zira, I2I

Summary: Unification of 10+ legacy systems used for order management in a single brand new application by using in house and vendor resources. New Order Management system have been integrated with 30 + legacy system using Oracle BPEL middleare thorough Siebel CRM, ORGA, BSCS Billing Systems mainly.

Project Name: PS Core Expansion

Project Time: 1 Year

Project Team : 30+

Vendors: Ericsson

Summary: Deploying new PS (Package Core) Network elements and their supporting systems to increase the capacity of packet core network to meet increasing packet data demand.

Project Name: Pocell

Project Team : 100+

Project Time: 8 Months

Partners: Petrol Ofisi, Akbank, İş Bankası, Ping,

Summary: An MVNO (Mobile Virtual Network Operator) project with Petrol Ofisi, market leader fuel company in Turkey with 2000+ station nationwide. A new GSM Brand has been created with its own tariffs, data and voice packages. Current CRM, Billing, Order Management, Contact Center and VAS applications of Avea have been customized.

Project Name: Bimcell

Project Team : 100+

Project Time: 1.5 Years

Partners: Bim

Summary: An MVNO project with BIM, market leader for selling consumer goods with ~4000 store nationwide. A new GSM Brand has been created with its own tariffs, data and voice packages. Current CRM, Billing, Order Management, Contact Center and VAS applications of Avea have been customized.

Project Name: Pttcell

Project Team : 100+

Project Time: 9 Months

Partners: Ptt, Innova

Summary: An MVNO project with PTT, Republic of Turkey Post, Telegraph and Telephone Administration with ~4000+ office nationwide. A new GSM Brand has been created with its own tariffs, data and voice packages. Current CRM, Billing, Order Management, Contact Center and VAS applications of Avea have been customized.

Project Name: Filenet Replacement

Project Time: 6 months

Project Team : 30+

Vendors: Aksis

Summary: Replacement of the existing Document Management System, Filenet to new version with data migration.

Project Name: Micropayment

Project Time: 6 months

Project Team : 10+

Vendors: Innova, Inomera

Summary: Extending the existing Micropayment capabilities by adding partner screens Gui, reporting, technical infrastructure updates, and refunding functionalities.

Project Name: DPI (Deep Package Inspection)

Project Time: 7 months

Project Team : 50+

Vendors: Ericsson

Summary: Network and IT integration project proposes to extent QoS, Charging and blocking capabilities on data network.

Project Name: Abone - A new Order Management System for Subdealers

Project Time: 6 months

Project Team : 20+

Summary: Create a new web environment, working as an order management system for 10.000+ sub dealers to access to complete line activation and some post sales operations

Project Name: WI-FI Offload

Project Time: 5 months

Project Team : 15+

Vendors, Partners: Huawei, TTNET

Summary: A synergy project, started with group company TTNET proposed to offload the data traffic using the TTNET WI-FI infrastructure where available & feasible. A prototype system has been constituted.

Project Name: MNP (Mobile Number Portability) Phase II

Project Time: 1 year

Project Team : 80+

	<p>Vendors: Argela, Aksis</p> <p>Summary: Enhancement of MNP Platform features to reduce the labor-force, and avoid manual operations, correcting reports, and implementing MNP activations with 3G features.</p>
06.2007-06.2009	<p>Avea İletişim Hizmetleri A.Ş - www.avea.com.tr</p> <p>Senior Sales System Supervisor, CRM & Sales Directorate, IT Sales Department</p> <ul style="list-style-type: none"> • Making technical analysis, technical design and development plan • Preparing solution papers, technical analysis and project plan documents • Supervising the development team and the vendors • Creating test scenarios • Coordinating end-to-end tests with test group and user acceptance tests with business groups • Communicating with customer about the development process and reporting periodically <p>PROJECTS:</p> <p>CRM and Sales Channel Requests Handling requests for Customer Care and Sales group</p> <p>MNP Project Supervising the tem for designing new modules on Dealer System interfaces for Mobile Number Portability Project</p> <p>Dealer Commission Project Development of dispatching calculated premiums as counters to dealers, Generating dealer specific reports</p>
06.2006 – 12.2006	<p>Parseira Information Technologies</p> <p>Founding Partner / Consultant</p> <ul style="list-style-type: none"> • Design and implementation of a vendor automation system • Research and Development of an open-source Document Management System • Research about various Customer Relation Management Systems
08.2005 – 06.2006	<p>Logistics Headquarters of Turkish General Staff,</p> <p>Project Officer, Automatic Information Systems Development and Support Center</p> <ul style="list-style-type: none"> • Technical support at installation and adaptation of CALS (Computer-Aided Acquisition And Logistics Support) project

	<ul style="list-style-type: none"> • Advisor for the determination of requirements, comparison of results with the requirements and reporting the project development in UKS (Coordination of Transportation System) project • Planned and applied an Electronic Library Project on KaraNet under Logistics Headquarters of Turkish General Staff to enable all network users to search and achieve related electronic documents and books • Responsible for the education and adaptation of document management system
05.2000 – 08.2005	<p>Parseira Information Technologies</p> <p>Founding Partner</p> <p>Planned, organized and managed the projects:</p> <ul style="list-style-type: none"> • An XML Based Electronic Catalog Management System (J2EE, J2SE) <ul style="list-style-type: none"> ○ Supported by ITU KOSGEB Technology Development Center ○ Supported by TIDEB (Technology Monitoring and Evaluation Board) • One of Turkey’s biggest real-estate portals for Turyap (Perl, Linux, Php) <p>Played an important role in the coding, applying and testing parts of the projects:</p> <ul style="list-style-type: none"> • An XML Based Electronic Catalog Management System (J2EE, J2SE) • Order management, inventory control, sourcing and manufacturing functions of an ERP System (J2SE, Linux) • Outsource project of Java Applets designing for Telenity Corp. to enable end users to send melodies and/or logos to mobile phones (Java Applet)

EDUCATION

2001 - 2004	<p><i>Istanbul Technical University İSTANBUL/TURKEY</i></p> <p>M.S. Computer Engineering</p> <p>Areas of Concentration: JAVA and XML Technologies.</p> <p>Thesis: “An XML Based Electronic Catalog Management System” supervised by Prof. Dr. Bülent ÖRENCİK</p>
1997 – 2001	<p><i>Istanbul Technical University İSTANBUL/TURKEY</i></p> <p>B.Sc. Control & Computer Engineering</p> <p>Areas of Concentration: Software Development</p>

	Thesis: "Developing IT Solutions for Real Estate Market" supervised by Prof. Dr. Bülent ÖRENCİK
1991 – 1996	<i>Balıkesir Sırrı Yırcalı Anatolian High School BALIKESİR/TURKEY</i> High School

SPECIALIZED SKILLS

<ul style="list-style-type: none"> • PMI, Agile Methodologies, • MindMapping, Brainstorming, • Microsoft Project, Sharepoint, Visio, Microsoft FrontPage, Adobe Photoshop, Dreamweaver software's, HP PPM, HP Quality Center, IBM Jazz • JAVA, PHP, PERL, C, C++, VISUAL BASIC programming languages • J2SDK (Swing, Graphics API), J2EE (JSF, JSP, Servlet), XML technologies • Eclipse, BEA Weblogic Workshop, NetBeans IDE, Sun Java Studio Creator and Microsoft Visual Studio software development environments • BEA Weblogic, Apache Tomcat application servers • BEA Weblogic Integration Platform (WLI), Portal Server environments • Oracle, MS SQL Server, MySql, Tamino and various other XML databases • Unix, Linux and Microsoft Windows operating systems • CVS, SVN code versioning tools

PUBLICATIONS, AWARDS, SYMPOSIUMS, CERTIFICATES

<ul style="list-style-type: none"> • PMI Certified Project Management Professional (PMP) June 2009 B.Barı, M.Önder and B.Örencik, "An XML Based Electronic Catalog Management System", Proc. of the 3rd Asia Pacific Int'l. Symp. on Information Technology (3rd APIS), İstanbul, Jan. 13-14, 2004, pp. 466-473. • Technical staff, "ITU-IAHS International Conference On The Kocaeli Earthquake 17 August 1999 • "First 1000 in Ö.S.S (National University Entrance Exam)" Scholarship from İstanbul Technical University 1997-2001 • Milliyet Newspaper award for "1990 Elementary School Quiz Show"
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INTERESTS

Trekking, cinema, literature, tennis
